Central Raya Batu Aji -
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Batam - Indonesia
+62-83191000004
risha.krs@gmail.com

Risha Krisdianingtyas

Professional SUMMARY

More than 10 **years** of experience in System administrator using **Microsoft Product**.

Strong experience in implementation, setup, configuration, troubleshoot and testing Server for Active Directory Domain Control, DHCP, Virtual Server using hyper V and VM Ware

Good working experience, installation/configuration Server for ERP System, Antivirus

Knowledge setup and configuration PABX System

Setup and setting Printer network

Maintain, install and check any troubleshoot in PC for Client

Troubleshooting issue with LAN Networking and configuration Mikrotik Router

Setup Server Linux using CentOS and Zimbra mail Server
https://mail.laksamana.sch.id/mail

A self-motivated and quick learner who is willing to adaption to new challenges and technologies.

Job EXPERIENCES

SENIOR IT ENGINEERING – PT. Rapala VMC Batam

01 Oct 2012 – 26 Feb 2021 (8 years 4 months)

Industry Manufacturing / Production Fishing Lures

JOB DESCRIPTION

- Control access right and security user using Active Directory Domain Control
- IP for PC Client control DHCP Server
- Setup & configuration Server 2016 R2 for Application and Database Dynamics AX 2012 R2
- Maintain File Server and Antivirus ESET Endpoint Security
- Maintain Backup Server
- Maintain Firewall Router
- Maintain Mail Server
- Maintain, install and check any troubleshoot in PC Client
- Setup & Install Printer with network sharing, support client need to using print, copy and scan using Machine copy
- Handle extension phone for user client
- Network troubleshoot
- Assets Company controlling for PC, Server and accessories
- Handle full support and training user client using ERP system Dynamics AX 2012 R2 for Item, BOM, Route, Finance, Purchasing, Warehouse Incoming, Outgoing and QC checking

- Setup & configuration Server for Active Directory Domain Control & DHCP under OS Windows Server 2012 R2
- Setup & configuration Server for Application and Database Dynamics AX 2012 R3 using OS Windows Server 2016 R2
- Setup & configuration Server for File Server using OS Windows Server 2012 R2
- Setup & configuration Server for Antivirus ESET Security Management Center (Server), Version 7.1 using OS Windows Server 2008 R2
- Setup & configuration Backup Machine Server using QNAP and software CA Backup ARCServe 16.5
- Mail Server control & mail user desktop via Outlook and web service via https://mail.rapalabatam.com with application IceWarp Server ver 12.1.1.5 x64 using OS Windows Server 2008 R2
- Setup Raid 1 & 5 Server for HP ProLiant DL 360 G7 & DL 360 G7
- Setup Raid 1 & 5 Server IBM System x3650 M4 and setup vSphere 5
- Setup & configuration http://jira.rapalabatam.com online service for find a Ticketing System to solve issues user
- Setting & configuration PABX telephone extension for user client using IP Phone
- Setup Multi-User Computing Terminal with technology NComputing Product
- Setup Equipment Punch Card Production absent Operator Production for knowledge what process production he/she working
- Setup TV Equipment for sharing information in canteen Area

SYSTEM ADMINISTRATOR – PT. SIEMENS HEARING INDONESIA

Jul 2009 - Sep 2012 (3 years 3 months)

Industry Manufacturing / Production Healthcare

JOB DESCRIPTION

- Server Maintain - Using Windows Server 2000, Windows Server 2003, Windows Server 2008R2 and setting security Siemens CERT Security Telegram
- Control access right and security user using Active Directory
- Maintain access IP address computer client with DHCP, add IP range in DHCP
- Control DNS IP in Domain Controller
- Setup access security data in File Server
- Maintain and check troubleshoot Personal Computer and LAN connection
- Setting IP address in hardware equipment Print Server, Machine Photocopy and Document Scan
- Backup File Server
- Maintain & support ERP System using
    - Application FIS (Factory Information System) using database Oracle 9i: in application update any changed template and manipulation database, Barcode Labeling Application (using Printer Zebra TLP 2844 Z): manipulation database barcode label and setting paper barcode
    - Application BAAN System for Finance Application: setup user control using Baan.
- Create application Display System (using VB 6.0): for control output production, maintain additional change in Leave System (using VB 6.0) and OT System (using VB 6.0)
- Update Intranet SHIB (using jsp): maintain and change any update in intranet SHIB with Microsoft FrontPage

MIS Technician – Epson Toyocom

May 2008 - May 2009 (1 year 1 month)

Industry Manufacturing / Production Spare Part

JOB DESCRIPTION

- Server maintenance - Using Windows Server 2000, Windows NT Server, Windows Server 2003
- Trouble Shooting PC, LAN
- Maintenance & support application PCS (Production Control System) using database MS SQL 2000, Shipping Data using database MS Access 2003, ASIA (Alternative Solution for International Accounting) using database Oracle 9i

IT Administrator – PT. World Wide Equipment SEA - TATHONG Batam

Jan 2007 - May 2008 (1 year 5 months)

Industry Construction / Building / Engineering

JOB DESCRIPTION

- Server maintenance – Using Windows 2003 Small Business
- Trouble Shooting PC, LAN, Wireless LAN, VDSL, PABX - Maintenance Email

EDP Staff – Golden Prima Retailindo Batam

Jul 2006 - Jan 2007 (7 months)

Industry Retail / Merchandise

JOB DESCRIPTION

- Server maintenance – Using Windows 2000 Advanced Server
- Help desk support for trouble shooting PC, LAN - Maintenance data POS (Point of Sale)

Last EDUCATION	Information Technology - Polytechnic Batam | Indonesia GPA 2.92 / 4.0

Personal DATA	Date of Birth : January 31st, 1984
	Place of Birth : Jakarta
	Sex : Male
	Religion : Protestant
	Civil Status : Marriage