

No	Key Performance Indicators	Deskripsi	Cara Mengukur KPI	Formula Pengukuran	Satuan KPI	Tipe KPI	Periode Pelaporan	Sumber Data Realisasi KPI	Bobot	Target
1	Productivity	Total Orders dan Total Unit Inspected/Maintained	Laporan progress bulanan inspeksi dibandingkan dengan jadwal penyelesaian divisi kalibrasi dan piping yard	Total Orders Rangkaian 1-2 = 100% Rangkaian 3-4 = 75% Rangkaian 5-dst = 50% Total Inspected/Maintained Rangkaian 1-2 = 100% Rangkaian 3-4 = 75% Rangkaian 5-dst = 50% Total Working Time Effectiveness Rangkaian 1-2 = 100% Rangkaian 3-4 = 75% Rangkaian 5-dst = 50% Note : Ey Percentage if applicable	%	Maximize (semakin banyak & cepat semakin baik)	Bulanan (3 Jan - 30 December 2022)	Laporan Job Progress	20	100%
2	Maintenance / Pre-use Inspection Checklist	Total maintenance dan pre-use inspection checklist yang terimplementasi	Laporan maintenance record dan pre-use inspection checklist yang telah dilakukan disetiap bulan (Total Actual Tools/Equipments Vs Total Maintenance Record)	Maintenance Record 100% maintained = 100% 80% maintained = 80% Inspection Checklist 100% recorded = 100% 80% recorded = 80%	%	Maximize (semakin banyak, semakin baik)	Bulanan (3 Jan - 30 December 2022)	Laporan Maintenance Record & Record Pre-Use Inspection Checklist	20	100%
3	Cost Efficiency	No Missing/Damage Equipment/Tools < Design Life (Usefull)	Laporan kondisi terkait semua equipment inspection	a. 0 Defect/Missing Report = 100% b. 1 Defect/Missing Report = 50% c. 2-3 Defect/Missing Report = 20% Note : For equipment which does not exceed the design life of useful	%	Minimize (semakin sedikit semakin baik)	Bulanan (3 Jan - 30 December 2022)	Laporan Equipment Register	20	100%
4	Customer Complaints	No Customer Complaints (related to Quality & HSE)	Laporan Numbers of complaints per month (Email, CSS, Verbal/Call)	a. 0 complaint = 100% b. 1-2 complaints = 75% c. 3-4 complaints = 50%	%	Minimize (semakin sedikit semakin baik)	Bulanan (3 Jan - 30 December 2022)	NC Register / Customer Complaint Register	20	100%
5	Customer Satisfaction	Hasil penilaian customer/client terkait performance team dalam project berdasarkan CSS Form	Berdasarkan record Nilai total CSS setiap bulan berdasarkan project	a. Target CSS (86%) = 100% b. < Target CSS = 50%	%	Maximize (semakin banyak & besar semakin baik)	Bulanan (3 Jan - 30 December 2022)	Laporan Summary CSS	20	100%

Karyawan	Supervisor	Project Manager	HOD