

PT. INSPEKTINDO SINERGI PERSADA SERVICES TIME SHEET



Personnel In Attendance: Petrus
 Period: _____
 Day Rate: _____
 Per Diem Rate : _____

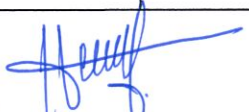
Customer: PT. Wasco Engineering
 Contract/ PO Non: _____
 Rig / Well: _____

Date : 19-02-2022
 Our Ref: _____

No	Day & Date	Rig / Loc*	Time*	ACTIVITY	BILLING		
					Day	Mob/ Demob (USD)	Per diem (Day)
1	17-02-2022	WASCO		Rent for Hardness test MET-USA	1		
2	18-02-2022	WASCO		Rent for Hardness test MET-USA	1		
3	19-02-2022	WASCO		Rent for Hardness test MET-USA	1		
TOTAL (Days)					3		
TOTAL (USD)							
GRAND TOTAL							

* If Applicable

Consumable Material Usage				
No	Date & Day	Material Usage	Quantity	Remark


Petrus Harry
 Personnel In Attendance

 Contractor Representative

 Rig Representative


 Agus Setiawan
 The Company Representative





CUSTOMER SATISFACTION SURVEY



Customer's Name: PT. WACCO ENG INDONESIA
BATAM

Address: _____
Contacted Customer(s), _____

Thank you very much for your trust in our service. In order to improve our service in meeting your requirements further, please provide the appropriate answer to the available column. Once it is completed, kindly send back this survey form to us through fax no (0778) 321 388 or by email to info@inspektindo.com

Thank you
PT. INSPEKTINDO SINERGI PERSADA

INSTRUCTIONS FOR QUESTION 1 – 4: Please put your answer in the available column by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied

INSTRUCTIONS FOR QUESTION 5: Please put your answer in the available space by crossing the appropriate number with the scale 1 = becoming much less important, 2 = becoming less important, 3 = staying about the same, 4 = becoming more important, 5 = becoming much more important.

1	How satisfied are you with the quality of work and safety performance that you receive from PT Inspektindo Sinergi Persada?	1	2	3	4	5 ✓
2	How satisfied are you with the lead time to complete the order from PT Inspektindo Sinergi Persada?	1	2	3	4	5 ✓
3	How satisfied are you with the response and service received from PT Inspektindo Sinergi Persada?	1	2	3	4	5 ✓
4	How satisfied are you with PT Inspektindo Sinergi Persada products or/and service in overall?	1	2	3	4	5 ✓
5	Are PT Inspektindo Sinergi Persada product and service services becoming more or less important to your business?	1	2	3	4	5 ✓

6. Please rate our representative personnel in handling your request on the following dimensions:

Answering your calls quickly	Excellent ✓	Good	Average	Poor	Very Poor
Getting right person to help you	Excellent ✓	Good	Average	Poor	Very Poor
Professionalism and courtesy	Excellent ✓	Good	Average	Poor	Very Poor
Resolving your issue(s)	Excellent ✓	Good	Average	Poor	Very Poor
Escalating issues when required	Excellent ✓	Good	Average	Poor	Very Poor

7. For business relationship, which of the reasons below had the most impact on your decision to do business with PT Inspektindo Sinergi Persada? (Select all that apply).

Cost	Quality	Range of product or service	Functionality ✓	Reputation
1	2	3	4	5

INSTRUCTIONS FOR QUESTION 8: Please put your answer in the available space by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.

