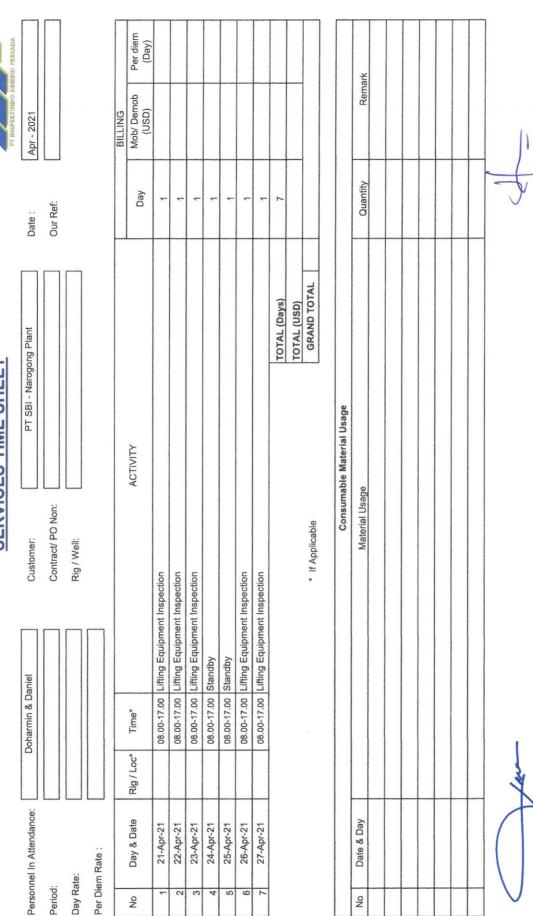
DT INSPEKTINDO SINERGI DERSADA

Personnel In Attendance: Doharmin & Daniel Customer: PT SBI - Narogong Plant Date: Apr - 2021 Perlod: Contract/ PO Non: Rig / Well: Our Ref: Our Ref:			PT. INSPEKTINI	INSPEKTINDO SINERGI PERSADA		
tendance: Doharmin & Daniel Customer: PT SBI - Narogong Plant Date: Contract/ PO Non: Rig / Well: Nell: Our Ref:			SERVIC	ES TIME SHEET		PT INSPEKTINDO SINERGI PERSADA
Contract/ PO Non:	Personnel In Attendance:	Doharmin & Daniel	Customer:	PT SBI - Narogong Plant	Date:	Apr - 2021
	Period:		Contract/ PO Non:		Our Ref:	
Per Diem Rate :	Day Rate:		Rig / Well:			
	Per Diem Rate :					

							BILLING	
o N	Day & Date	Rig / Loc*	Time*	ACTIVITY		Day	Mob/ Demob (USD)	Per diem (Day)
-	28-Apr-21		08.00-17.00	08.00-17.00 Lifting Equipment Inspection		-		
7	29-Apr-21		08.00-17.00	08.00-17.00 Lifting Equipment Inspection		-		
6	30-Apr-21		08.00-17.00	08.00-17.00 Lifting Equipment Inspection		-		
4	1-May-21		08.00-17.00 Standby	Standby		-		
5	2-May-21		08.00-17.00 Standby	Standby		-		
9	3-May-21		08.00-17.00	08.00-17.00 Lifting Equipment Inspection		-		
7	4-May-21		08.00-17.00	08.00-17.00 Demobilization from Narogong to Cikarang		1		
				TOTA	TOTAL (Days)	7		
				TOTA	TOTAL (USD)			
				* If Applicable GR	GRAND TOTAL			

PT. INSPEKTINDO SINERGI PERSADA SERVICES TIME SHEET



Rig Representative

Contractor Representative

Doharmin Personnel In Attendance

Gebran Arthr

The Company Representative

DT INSPEKTINDO SINFRGI DERSADA

					PT.	NS	SERVI	PT. INSPEKTINDO SINERGI PERSADA SERVICES TIME SHEET	GI PE	RSADA		A INCIDENTIAL OF THE PARTY OF T	And a state of the	
Pers	Personnel In Attendance:	4. Walnd	& Junal	3		Customer:	ner:	OS S.R Noreyony		Plans	Date:		NOT TENDRICA	
Period:	.pq:					Contra	Contract/ PO Non:				Our Ref:			_
Day	Day Rate:				П	Rig / Well:	Vell:							
Per	Per Diem Rate :													
2	Dav & Date	Ria / L oc*	Time*					ACTIVITY				BILLING Mob/ Demob	roi C	
2	_	DIG LOC	<u> </u>								Day	(USD)	(Day)	
	21 APRII 2021		16.00	36. UNIT	11 lighner	y bear	or Inspection	Hon			1			
	22 April 2021		67.00- 16.00	43 5	unit leptury	ng Gen	7	Hon			1			
	23 April 2021		07.00-16.00	5 9 7	und big	9 bootsing	been make	Inglectur			L			
	24 April 2021		0700-16.00	Sten by	1						ľ			
	25 Here 2221		07-00-19:00	Standay							-			
	26 April 2021		07-00-1000	50 cm	4 legring	o) Gent	- busperson	ш			4			
	27 MPR11 2021	-	09.30-16.00	40 cm	unt lifting		been bypection	ua			1			
									TOT	TOTAL (Days)				
									TOT	TOTAL (USD)				
						* If Ap	* If Applicable		5	GRAND TOTAL	+			
							Consul	Consumable Material Usage						_
2	Date & Day						Material Us	Usage			Quantity	Remark		_
														_

ISP-F07-HR-02

Rig Representative

Contractor Representative

Abdul Wahid Personnel In Attendance

april Artin

The Company Representative

ISP-F10-HR-01

PT. INSPEKTINDO SINERGI PERSADA

Period:

å

Per diem (Day) Remark Mob/ Demob (USD) BILLING Quantity Day Our Ref: Date: GRAND TOTAL Plant TOTAL (Days) TOTAL (USD) SRI - Narogeny averana **SERVICES TIME SHEET** Consumable Material Usage mapeetion ACTIVITY Ingpenetion plent Material Usage ed up mant Inglectur Contract/ PO Non: Ingleener Derogona * If Applicable Customer: Rig / Well: equipmen ed organing Chris egraphen Prom いるかり Carping Stanby Demos Chamby uffind Lorena 09.00-16.00 et.00- 16.00 07-00-16-00 07.00-16.00 5700 16.00 G-00-16-00 00-91 - 00 20 Time* A. Wahid Rig / Loc* Abdul Walnid 3021 Personnel In Attendance: 1905 July MAN 2021 2021 Mel Suzi Mel 2021 APril 2021 Day & Date Date & Day Me Me Per Diem Rate: 28 2 30 20 63 (70 0 Day Rate:

ŝ

ISP-F07-HR-02

Rig Representative

Contractor Representative

Personnel In Attendance

The Company Representative

ISP-F10-HR-01



CUSTOMER SATISFACTION SURVEY

Customer's Name: PT SOUK! SANGUN INDONERIA

Dear valued Customer(s	
	1
Deal valueu Customens	

Thank you very much for your trust in our service. In order to improve our service in meeting your requirements further, please provide the appropriate answer to the available column. Once it is completed, kindly send back this survey form to us through fax no (0778) 321 388 or by email to sales@inspektindo.com

Thank you PT. INSPEKTINDO SINERGI PERSADA

INSTRUCTIONS FOR QUESTION 1 – 4: Please put your answer in the available column by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.

INSTRUCTIONS FOR QUESTION 5: Please put your answer in the available space by crossing the appropriate number with the scale 1 = becoming much less important, 2 = becoming less important, 3 = staying about the same, 4 = becoming more important, 5 = becoming much more important.

1	How satisfied are you with the quality of work and safety performance that you receive from PT Inspektindo Sinergi Persada?	1	2	3	×	5
2	How satisfied are you with the lead time to complete the order from PT Inspektindo Sinergi Persada?	1	2	3	**	5
3	How satisfied are you with the response and service received from PT Inspektindo Sinergi Persada?	1	2	3	*	5
4	How satisfied are you with PT Inspektindo Sinergi Persada products or/and service in overall?	1	2	3	*	5
5	Are PT Inspektindo Sinergi Persada product and service services becoming more or less important to your business?	1	2	3	*	5

6. Please rate our representative personnel in handling your request on the following dimensions:

Answering your calls quickly	Excellent	Good	Average	Poor	Very Poor
Getting right person to help you	Excellent	Good	Average	Poor	Very Poor
Professionalism and courtesy	Excellent	Good	Average	Poor	Very Poor
Resolving your issue(s)	Excellent	Good	Average	Poor	Very Poor
Escalating issues when required	Excellent	Good	Average	Poor	Very Poor

7. For business relationship, which of the reasons below had the most impact on your decision to do business with PT Inspektindo Sinergi Persada? (Select all that apply).

Cost	Quality	Range of product or service	Functionality	Reputation
1	2	3	4	5

INSTRUCTIONS FOR QUESTION 8: Please put your answer in the available space by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.





CUSTOMER SATISFACTION SURVEY

Customer's Name: PT COULL BANGUN INDOHECIA

8. How satisfied are you with PT Inspektindo Sinergi Persada in each of the following areas:

Ease of doing business	1	2	3	(3K)	5
Invoicing	1	2	3	×	5
Flexibility of contract terms	1	2	3	40	5
Flexibility of pricing models	1	2	3	×	5
Strategic partnering	1	2	3	¥c	5

COMMENTS

What are the most important things that PT Inspektindo Sinergi Persada could do to improve the quality of the relationship that they have with you and your business associates?

- Merapihkan kembali tods veng sudeh zinspeksi 2. eren

Survey Date: Mos/24 21 Sign & Name (Customer's Repr):

TOLUT KHANKUTTARDIK

Thank you for your participation in our improvement



PT INSPEXTINOD SINERGI PERSADA Raising Safety Standards

CUSTOMER SATISFACTION SURVEY

Customer's Name: PT. SB1 - Narogong Plans



Dear	val	ued	Customer	s'	١.

Thank you very much for your trust in our service. In order to improve our service in meeting your requirements further, please provide the appropriate answer to the available column. Once it is completed, kindly send back this survey form to us through fax no (0778) 321 388 or by email to sales@inspektindo.com

Thank you

PT. INSPEKTINDO SINERGI PERSADA

INSTRUCTIONS FOR QUESTION 1 – 4: Please put your answer in the available column by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.

INSTRUCTIONS FOR QUESTION 5: Please put your answer in the available space by crossing the appropriate number with the scale 1 = becoming much less important, 2 = becoming less important, 3 = staying about the same, 4 = becoming more important, 5 = becoming much more important.

1	How satisfied are you with the quality of work and safety performance that you receive from PT Inspektindo Sinergi Persada?	1	2	3	*	5
2	How satisfied are you with the lead time to complete the order from PT Inspektindo Sinergi Persada?	1	2	3	*	5
3	How satisfied are you with the response and service received from PT Inspektindo Sinergi Persada?	1	2	3	*	5
4	How satisfied are you with PT Inspektindo Sinergi Persada products or/and service in overall?	1	2	3	*	5
5	Are PT Inspektindo Sinergi Persada product and service services becoming more or less important to your business?	1	2	3	*	5

6. Please rate our representative personnel in handling your request on the following dimensions:

Answering your calls quickly	Excellent	Good	Average	Poor	Very Poor
Getting right person to help you	Excellent	Good	Average	Poor	Very Poor
Professionalism and courtesy	Excellent	Good	Average	Poor	Very Poor
Resolving your issue(s)	Excellent	Good	Average	Poor	Very Poor
Escalating issues when required	Excellent	Good	Average	Poor	Very Poor

7. For business relationship, which of the reasons below had the most impact on your decision to do business with PT Inspektindo Sinergi Persada? (Select all that apply).

Cost	Quality	Range of product or service	Functionality	Reputation	
1	2	3	4	5	

INSTRUCTIONS FOR QUESTION 8: Please put your answer in the available space by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.



CUSTOMER SATISFACTION SURVEY

Customer's Name: PT SBI - Narogong Plant



8. How satisfied are you with PT Inspektindo Sinergi Persada in each of the following areas:

Ease of doing business	1	2	3	*	5
Invoicing	1	2	3	*	5
Flexibility of contract terms	1	2	3	*	5
Flexibility of pricing models	1	2	3	4	5
Strategic partnering	1	2	3	1	5

COMMENTS

What are the most important things that PT Inspektindo Sinergi Persada could do to improve the quality of the relationship that they have with you and your business associates?

-Merapillean lambali hods young sudeh d'inspeksi & zren

Survey Date: Sign & Name (Customer's Repr):

TOLUT KHAIR UTTGQDITC

Thank you for your participation in our improvement

