

E-ticket

Departure Flight



Lion Air
JT-239
Economy

Wednesday, 3 January 2024

07:45 ● Batam (BTH)
Hang Nadim - Terminal Domestic

08:40 ○ Pekanbaru (PKU)
Sultan Syarif Kasim II - Terminal Domestic

Traveloka Booking ID
1102579544

Airline Booking Code (PNR)
HFAMHC

REFUNDABLE

Up to a certain time only (learn more through E-ticket in App).

Check-in QR Code



Scan the QR code at a Self Check-in kiosk at the airport or present it to the staff at the check-in counter to get your boarding pass.

QR Code is only available for flights with Lion Air group (Lion Air, Batik Air, and Super Air Jet).



Present e-ticket and valid identification at check-in



Check-in at least **90 minutes** before departure



All times shown are in local airport time

Passenger Details

No.	Passenger(s)	Route	Flight Facilities	Ticket Number
1.	Mr. ELICOHEN DIMA SAGALA (Adult)	BTH - PKU	7 KG Cabin Baggage *With a specific dimension subject to airline's policy 20 KG Baggage	9902190014502
2.	Mr. DARMENDRA (Adult)	BTH - PKU	7 KG Cabin Baggage *With a specific dimension subject to airline's policy 20 KG Baggage	9902190014503

Included Benefits Lion Air

Car Rental Coupon

Claim your Car Rental coupon through this link (must log in first) <https://www.traveloka.com/en-id/promotion/jamterbang-crperks>

Airport Transfer Coupon

Claim your Airport Transfer coupon through this link (must log in first) <https://www.traveloka.com/en-id/promotion/jamterbang-atperks>

Free Domestic Hotels Coupon

Claim your Domestic Hotels coupon up to IDR 500,000 through this link <https://www.traveloka.com/en-id/promotion/xsell-accomm-flight> (must log in first). Use the coupon before 31 Jan 2024.

Taxi Coupon

Claim your Taxi coupon through this link (must log in first) <https://www.traveloka.com/en-id/promotion/jamterbang-taxiperks>

Airline Conditions of Carriage

Please read and understand the following airline's conditions of carriage



JT : <http://traveloka.com/x/coc/jt>

Travel Requirements

To ensure a smooth journey, kindly ensure that you are aware of the travel requirements for your destination, including any transit cities.

For the most updated requirements, check <https://trv.lk/safe-travel>

How to Reschedule

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
2. Go to **My Booking** and open the booking you want to reschedule. If rescheduling is available for your booking, click **Request Reschedule**.
3. Don't worry, your initial booking will still be valid until your new e-ticket is issued.
4. Select the flight and passenger you want to reschedule.
5. Enter your new preferred flight details. Then, select your new flight.
6. Check your booking details and click **Continue** to submit your reschedule request.
7. If the price was not available when you were selecting your new flight, wait for your new ticket price to be confirmed.
8. If you need to pay for the fare difference or rescheduling fee, please complete your payment within the given time limit.
9. After your payment is successful, you will receive your new e-ticket in **My Booking** and email.

How to Refund

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
2. Go to **My Booking** and open the booking you want to refund. Then, click **Request Refund**.
3. Don't worry, your booking will still be valid until you have submitted your refund request.
4. Read the general refund info about your booking. If your flight is refundable, click **Start My Refund** to begin your refund process.
5. Select your refund reason and the passenger you want to refund.
6. Complete your refund requirements, such as uploading your refund documents or filling in your bank account details.
7. Review your refund details and click **Submit Refund**.
8. We will review your refund request and forward it to the airline.
9. You will be notified of every progress of your refund. But, you can also keep track of your refund status via **My Booking**.


All refund should be processed through Traveloka. Otherwise, refund will not be approved by airline.



Need to buy extra baggage, refund, reschedule, or change your booking details?
[Check the Manage Booking section on your E-Ticket.](#)

We're ready to help you

Inform your booking ID 1102579544 when contacting us via call or email below:

 **0804-1500-308**

 **cs@traveloka.com**

 [Contact Us](#)

 [Go to Help Center • \[trv.lk/help\]\(http://trv.lk/help\)](#)



No Need to Print

Save trees, go paperless!
View and use your item upon redemption or entry by going to My Booking in Traveloka App.



Real-Time Flight Status

Updates on the latest flight status are available in My Booking in Traveloka App. You can also share this info with friends and family!

