		Date & Day Material Usage Quantity	Consumable Material Usage	* If Applicable GRAND TOTAL	TOTAL (USD)	TOTAL (Days)	27-Nov-22 08.00-16.00 Stanby	08.00-16.00 Stanby	08.00-16.00 Hoist Crane Inspection		23-Nov-22 08.00-16.00 Hoist Crane Inspection	22-Nov-22 08.00-16.00 Hoist Crane Inspection	21-Nov-22 08.00-16.00 Hoist Crane Inspection	Day & Date Rig / Loc* Time* ACTIVITY		em Rate :	ate: Rig / Well:	NOV-DES 2022 Contract/ PO Non:	nel In Attendance: A. Wahid & Daniel. O Customer: PT. Solusi Bangun Indonesia - Narogong Plant Date:	PT. INSPEKTINDO SINERGI PERSADA SERVICES TIME SHEET
		Quantity				7	1	1	1	1	1	1	1	Day				Our Ref:	Date:	
MO.		Remark												Mob/ Demob Per diem (USD) (Day)	BILLING					Planting States Statestants



The Company Representative

Per Di

DT INSPEKTINDO SINERGI DERSADA

Date & Day			3-Dec-22	2 2-Dec-22	1-Dec-22	30-Nov-22	29-Nov-22	28-Nov-22	Day & Date	Diem Rate :	Rate:	iod:	sonnel in Attendance:	
									Rig / Loc*			2	AM	
			08.00-16.00	08.00-16.00	08.00-16.00	08.00-16.00	08.00-16.00	08.00-16.00	Time*			IOV-DES 2022	Vahid & Daniel	
			Demobilization	Closing & Pers	Print Report &	Hoist Crane In:	Hoist Crane In:	Hoist Crane In:					.0	
		· II A	SBI Narogong -	entation Result F	Approval Berita	spection	spection	spection			Rig /	Contr	Custo	
Material Usaç	Consum	pplicable	Cikarang Base	RE-Certification	Acara Pemeriks						Well:	act/ PO Non:	mer:	SERVI
je	able Material U:			Hoist Crane & S	aan Hoist Crane				ACTIVITY				PT. Solusi Bar	SERVICES TIME SHEET
	sage			ubmit Report to	-SBI Narogong								ngun Indonesia	E SHEET
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nark									Per diem (Day)					WEST MARY
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CUSTOMER SATISFACTION SURVEY

Customer's Name: A. Wahid & Daniel



Dear valued Customer(s),

Thank you very much for your trust in our service. In order to improve our service in meeting your requirements further, please provide the appropriate answer to the available column. Once it is completed, kindly send back this survey form to us through fax no (0778) 321 388 or by email to sales@inspektindo.com

Thank you

PT. INSPEKTINDO SINERGI PERSADA

INSTRUCTIONS FOR QUESTION 1 – 4: Please put your answer in the available column by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.

INSTRUCTIONS FOR QUESTION 5: Please put your answer in the available space by crossing the appropriate number with the scale 1 = becoming much less important, 2 = becoming less important, 3 = staying about the same, 4 = becoming more important, 5 = becoming much more important.

_						
1	How satisfied are you with the quality of work and safety performance that you receive from PT Inspektindo Sinergi Persada?	1	2	3	4	5
2	How satisfied are you with the lead time to complete the order from PT Inspektindo Sinergi Persada?	1	2 (3	4	5
3	How satisfied are you with the response and service received from PT Inspektindo Sinergi Persada?	1	2	(3)	4	5
4	How satisfied are you with PT Inspektindo Sinergi Persada products or/and service in overall?	1	2	3	4	5
5	Are PT Inspektindo Sinergi Persada product and service services becoming more or less important to your business?	1	2	3	4	5

6. Please rate our representative personnel in handling your request on the following dimensions:

Answering your calls quickly	Excellent	Good	Average	Poor	Very Poor
Getting right person to help you	Excellent	Good (Average	Poor	Very Poor
Professionalism and courtesy	Excellent	Good (Average	Poor	Very Poor
Resolving your issue(s)	Excellent	Good	Average	Poor	Very Poor
Escalating issues when required	Excellent	Good	Average	Poor	Very Poor
			/		

For business relationship, which of the reasons below had the most impact on your decision to do business with PT Inspektindo Sinergi Persada? (Select all that apply).

Cost	Quality	Range of product or service	Functionality	Reputation
1	(2)	3	4	5

INSTRUCTIONS FOR QUESTION 8: Please put your answer in the available space by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.

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CUSTOMER SATISFACTION SURVEY

Customer's Name: AWahid of Daniel O.E.



8. How satisfied are you with PT Inspektindo Sinergi Persada in each of the following areas:

		0		
1	2	3) 4	5
1	2	(3	4	5
1	2	(3)	4	5
1	2	(3)	4	5
1	2	3	4	5
	1 1 1 1 1	1 2 1 2 1 2 1 2 1 2	1 2 3 1 2 3 1 2 3 1 2 3 1 2 3	1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4

COMMENTS

What are the most important things that PT Inspektindo Sinergi Persada could do to improve the quality of the relationship that they have with you and your business associates?

Penystasan tralux pelayaran entro Perode tentat bentunga.

Survey Date:

_ Sign & Name (Customer's Repr):

Thank you for your participation in our improvement

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