Period: Day Rate: Personnel In Attendance: Per Diem Rate: o No 21 NOV 2021 Personnel In Attendance 26 75 22 NOV 2021 Abdul Wahid ISP-F07-HRD-02 Day & Date Date & Day (NON 2021 NOV 2621 NOV 2024 NOV ELZI NOV 2021 Rig / Loc* A. Wahid NON 07-00-16.00 07-00-16-01 07.00-16.0 07-00-16.00 07. - 16.00 07.00 - 16.00 07.00-16.0 Time* 2021 Duniel Contractor Representative Stanby Inspection Inspection comby lusp ection Inspection inspection PT. INSPEKTINDO SINERGI PERSADA 1401st cruns If Applicable Contract/ PO Non: Customer: Hoist crawn Ituist Crane Hoist come Rig / Well: Hoist crange Material Usage SERVICES TIME SHEET Consumable Material Usage Rig Representative PT SB1 - Nourogony Plant ACTIVITY TOTAL (Days) TOTAL (USD) **GRAND TOTAL** The Company Representative Date: Our Ref: Quantity Day Mob/ Demob BILLING (USD) Remark Per diem (Day)

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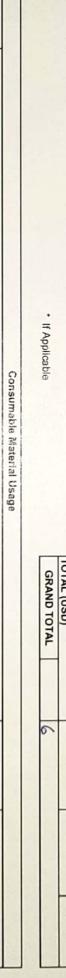
Personnel In Attendance Abdu Walnud

Contractor Representative

Rig Representative

			PT. INSPEKTINDO SINERGI PERSADA SERVICES TIME SHEET		T national Section Statements	
Personnel In Attendance:	A. Walnd	of Daniel	Customer: PT SBI - Norregury Plant	Date :		
Period:	NOV 2021	021	Contract/ PO Non:	Our Ref:		
Day Rate:			Rig / Well:			
Per Diem Rate :						
					BILLING	
No Day & Date	Rig / Loc*	Time*	ACTIVITY	Day	(USD)	(Day)
28 NOV 2021		07.00-1600	Shunby	1		
29 NOV 2021		07.00-16.00	Inspection Hout crun	1		
30 NUV 2021		07.00-16.00	Meeting Client / persentation Referrit House come / Inspection H. Gove	1		
01 NON 2021		07.00-1600	Persentation Inspection Resembly House Grane	- 1		
02 NOV 2021		07.00 - 1600	Approval Review Brown Inspected of Reforming	1		
63 NOW 2621		07-16-00	De-Mubelisari SB, Narogery - Charmy	-		
			TOTAL (Days)	6		
			TOTAL (ISD)			

		To the	O M		No	
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					Material Usage	Consumable Material Usage
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CUSTOMER SATISFACTION SURVEY

Customer's Name: A. Wahid & Daniel



Dear valued Customer(s),

Thank you very much for your trust in our service. In order to improve our service in meeting your requirements further, please provide the appropriate answer to the available column. Once it is completed, kindly send back this survey form to us through fax no (0778) 321 388 or by email to sales@inspektindo.com

Thank you PT. INSPEKTINDO SINERGI PERSADA

INSTRUCTIONS FOR QUESTION 1 – 4: Please put your answer in the available column by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.

INSTRUCTIONS FOR QUESTION 5: Please put your answer in the available space by crossing the appropriate number with the scale 1 = becoming much less important, 2 = becoming less important, 3 = staying about the same, 4 = becoming more important, 5 = becoming much more important.

					\sim	
1	How satisfied are you with the quality of work and safety performance that you receive from PT Inspektindo Sinergi Persada?	1	2	3	(4)	5
2	How satisfied are you with the lead time to complete the order from PT Inspektindo Sinergi Persada?	1	2	3	(4)	5
3	How satisfied are you with the response and service received from PT Inspektindo Sinergi Persada?	1	2	3	(4)	5
4	How satisfied are you with PT Inspektindo Sinergi Persada products or/and service in overall?	1	2	3	4	5
5	Are PT Inspektindo Sinergi Persada product and service services becoming more or less important to your business?	1	2	3	(4)	5

6. Please rate our representative personnel in handling your request on the following dimensions:

Answering your calls quickly	Excellent	Good	Average	Poor	Very Poor
Getting right person to help you	Excellent	Good	Average	Poor	Very Poor
Professionalism and courtesy	Excellent	(Good)	Average	Poor	Very Poor
Resolving your issue(s)	Excellent	Good	Average	Poor	Very Poor
Escalating issues when required	Excellent	(Good)	Average	Poor	Very Poor

For business relationship, which of the reasons below had the most impact on your decision to do business with PT Inspektindo Sinergi Persada? (Select all that apply).

Cost	Quality	Range of product or service	Functionality	Reputation
1	2	(3)	4	5

INSTRUCTIONS FOR QUESTION 8: Please put your answer in the available space by crossing the appropriate number with the scale 1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied.

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CUSTOMER SATISFACTION SURVEY

Customer's Name: A. Wahid & Daniel



8. How satisfied are you with PT Inspektindo Sinergi Persada in each of the following areas:

				0	
Ease of doing business	1	2	3	(4)	5
Invoicing	1	2	3	(4)	5
Flexibility of contract terms	1	2	3	4	5
Flexibility of pricing models	1	2	3	(4)	5
Strategic partnering	1	2	3	(4)	5

COMMENTS

What are the most important things that PT Inspektindo Sinergi Persada could do to improve the qual	lity
of the relationship that they have with you and your business associates?	

Survey Date:	Sign & Name	(Customer's Repr):
		1 1-

Thank you for your participation in our improvement

ISP-F12-QC-01

